

The ClickAway logo features the brand name in a bold, red, sans-serif font. A small yellow mouse cursor arrow is positioned at the end of the word 'Away'.

**EVERYTHING YOU
NEED TO KNOW
ABOUT BEING A
NETWORK
SPECIALIST / IT
TECHNICIAN FOR
CLICKAWAY**

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ClickAway
COMPUTER SALES & SERVICE

The Network Specialist will build, upgrade, repair, and maintain workstations and servers, run and terminate cables, install and configure access-point/routers/gateways and mesh networks, installation of security cameras, and troubleshoot business and home office connected devices such as computers, printers, tablets, smartphone, internal network with firewall. This position requires knowledge and familiarity with using Ubiquiti and/or TP-Link product lines, ConnectWise/Atera or other remote managing software along with OS and off the shelf popular software, including cloud storage and configuration.



IS THE ROLE PERFECT FOR YOU?



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Eligibility Requirements

Proof of eligibility to work in the USA.

Pass reference and background check; professional references required.

Possess a California Driver's License; provide a clean DMV record, proof of insurability, as this position does require driving and using company vehicles.

Must live within reasonable commute distance due to the need to drive between locations and customer home/business.

Available to work all operational hours, weekdays, and weekends.



High School diploma or equivalent plus 2-3 years' experience in similar role required.



Customer Service and Sales experience required; comfortable working on commissions / SPIFF / bonuses.



Bachelor of Science in Information Technology or similar degree preferred; applicants with this will be prioritized.



Certifications in: CompTIA, Apple Certified Macintosh Technician (ACMT), Microsoft Certified Solutions Expert (MCSE), Google IT Support Professional Certificate, preferred; applicants with this will be prioritized.

A DAY IN THE LIFE OF A NETWORK SPECIALIST / IT TECHNICIAN



ESSENTIAL DUTIES AND RESPONSIBILITIES:

The Network Specialist will assume the same duties as an IT Technician in the store, along with the responsibility to install, upgrade, configure, diagnose, repair, and maintain:

Ethernet and Wi-Fi networks constructed from modems, routers, switches, access points, gateways, and firewalls that connect servers, workstations, printers, mobile devices, and security cameras.

Ethernet cables with excellent cosmetic and functional results.

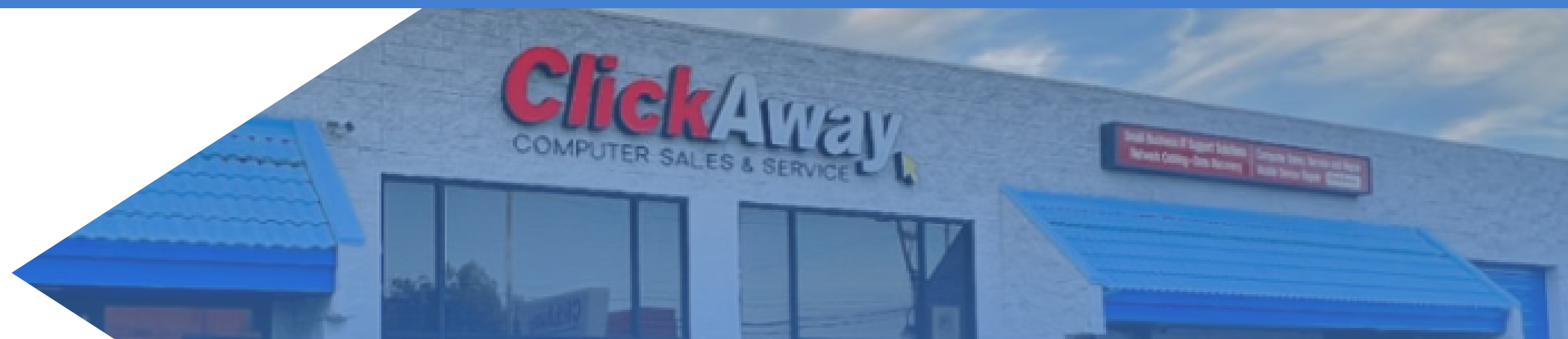
Mesh Wi-Fi networks.

Servers.

Familiarity with TP-Link and Ubiquiti network product lines.

Familiarity with Altera and ConnectWise remote management software.

Additionally, the Network Specialist will have the same duties as an IT Technician in the store.



WHAT HAPPENS IF YOU GET THE JOB?

INTERESTED? CONTACT US HERE

ADDRESS: 5725 WINFIELD BLVD., SAN JOSE, CA 95123

PHONE: 408-626-9050

WEBSITE: WWW.CLICKAWAY.COM



Base hourly wage depending on experience.



Monthly stipend of \$40.



Commission based on a 10% of Gross Profit per invoice. (\$1,500 - \$3,000+ / Month).



Accrual of Paid Time Off.



California Paid Sick Leave & Mental Health Benefits.



Health Benefits after 30 days employment with company contributions to cover partial monthly premium cost.



Dental and Vision Benefits after 30 days of employment provided by company.
401K Plan with Company contributions.

